

# AI in customer service automation



Customer service chatbots for common questions



Customer self-service chatbots



Machine learning for tailoring customer experience



Support ticket organization



Competitor review assessment



Multilingual queries



Automating agent action recommendations



Machine learning for inventory management



Using AI-generated content in agent responses



Opinion mining



Wait time monitoring

# Step By Step Guide To Automate Customer Service With AI For Beginners BATCH57 191

**Liying Dong**



## **Step By Step Guide To Automate Customer Service With AI For Beginners BATCH57 191:**

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