

CUSTOMER SERVICE ETIQUETTE TIPS:

How to Keep Your Customers Happy

DID YOU KNOW?



42% of consumers switch brands because they are put off by rude or unhelpful staff

(NewVoice)



73% of consumers say friendly customer service reps can make them fall in love with a brand

(RightNow)

Kevin Stirtz

«Every contact we have with a customer influences whether or not they'll come back. We have to be great every time or we'll lose them»

«Remember not only to say the right thing in the right place, but far more difficult still, to leave unsaid the wrong thing at the tempting moment.»

Benjamin Franklin

Service Etiquette

Xiaolong Qi



Service Etiquette:

Ignite the flame of optimism with is motivational masterpiece, Find Positivity in **Service Etiquette** . In a downloadable PDF format (Download in PDF: *), this ebook is a beacon of encouragement. Download now and let the words propel you towards a brighter, more motivated tomorrow.

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